



White Gloves Data Center Migration:

“ Customers turn the environment off, and turn it back on...Silverback does everything in the middle! ”



- Nationwide Service
- Dedicated Project Manager & Project Lead
- Verify Inventory & Port Map
- De-Cable Environment
- De-Rack all Devices
- Professionally Pack Equipment in Custom Crates
- Provide and Manage all Shipping and Logistics
- Un-Pack Equipment
- Power Test (if required)
- Re-Rack all Devices
- Re-Cable Per Customer Port Map
- Multiple Levels of Project Insurance also Available

Remote/Smart Hands Services



- Hardware Installation / De-installation
- RMA Processing
- Cable / Port Validation
- Hardware Upgrade & Maintenance (Drive / RAM Replacement, etc)
- Device Setup & Configuration
- Rapid Parts Procurement
- Site Documentation Services
- Inventory / Asset Management
- Hands & Eyes Technician Support
- 3rd Party Vendor Escort / Assistance
- Certified Disposal & Data Destruction
- Structured Cabling

Technical Staffing: Silverback's staffing network reaches nationwide and can provide staff in any of the following categories:



- Technical Project Managers
- Data Center Technicians
- Network Engineers / Architects
- System Engineers / Architects